

## Step 1 – Develop a Patient Reference Group

1. Please demonstrate below how your practice's Patient Reference Group is representative of the practice population @ 1<sup>st</sup> April 2011. Please also indicate the number of patients in your Patient Reference Group who have engaged on a face-to-face or virtual basis.

AGE	Total List	PRG	Face to Face	Virtual
% 16 – 24 years old	11	0	This group	Not set up yet
% 25 – 34 years old	19	0	Is set up	
% 35 – 44 years old	22	0		
% 45 – 54 years old	19	10		
% 55 – 64 years old	13	60		
% 65 and over	16	30		

GENDER	Total List	PRG	Face to Face	Virtual
% Females	51	30		
% Males	49	70		

ETHNICITY* not always recorded, systemone data	Total List	PRG	Face to Face	Virtual
<b>White</b>				
% British group	82	100		
% any other White background	7	0		

<b>Mixed</b>				
% White & Black Caribbean	0.5	0		
% White & Black African	0.5	0		
% White & Asian	0.7	0		
% any other Mixed background	0.6	0		

<b>Asian or Asian British</b>				
% Indian	3.2	0		
% Pakistani	0.5	0		
% Bangladeshi	0.4	0		
% any other Asian background	1.3	0		

<b>Black or Black British</b>				
% Caribbean	0.4	0		
% African	1.5	0		
% any other Black background	0.2	0		

<b>Chinese or other Ethnic Group</b>				
% Chinese	0.7	0		
% any other	0.2	0		

OTHER GROUPS % of practice	Total List	PRG	Face to Face	Virtual
Care & Residential Homes	0.7	0		
Carers	0.2	20		
Learning Disabilities	0.3	0		
Long Term Conditions				
Diabetes	4	10		

The above is an analysis of the Patient Representative Group, we understand it is not a true representation of the surgery population, but all efforts have been made to encourage new members to join the group, from all backgrounds. See Annual Report 2011-12.